

## CONCERN: EAP Provider Satisfaction Survey

Please print this and take a few moments to tell us how you feel about working with CONCERN. Your response is completely confidential and greatly appreciated. Please fax your survey to 650-962-5737.

How would you rate CONCERN's commitment to excellent clinical service?  
Excellent    Very Good    Good    Fair    Poor

How would you rate the availability of consultation at CONCERN?  
Excellent    Very Good    Good    Fair    Poor

How would you rate the clarity of CONCERN's policies and procedures?  
Excellent    Very Good    Good    Fair    Poor

How would you rate the paperwork (forms) used with a case?  
Excellent    Very Good    Good    Fair    Poor

How would you rate the number of referrals from CONCERN?  
Excellent    Very Good    Good    Fair    Poor

How would you rate the timeliness of your compensation?  
Excellent    Very Good    Good    Fair    Poor

What is your licensure?  
LMFT    LCSW    Ph.D    Other\_\_\_\_\_

How many years have you been in practice?  
3    4    5    6    7    8    9  
10    11    12    12+

How many years have you been a CONCERN provider?  
1 or less    2    3    4    5    6    7  
8    9    10    11    12    12+

Do you contract with other EAPs?  
Yes    No

How would you rate CONCERN in comparison to other EAPs?  
Excellent    Very Good    Good    Fair    Poor

Other comments?

Your name (optional): \_\_\_\_\_

If there is anything about our services that you would like to discuss, please contact one of us at 800-344-4222 or 650-940-7100.

Valerie Williams, LCSW    650-988-7765  
Gene Miner, LMFT    650-988-7513  
Sue Thomson, LCSW    650-988-7423  
Susan Zweig, LCSW    650-988-7422