

Testimonials

Here are some quotes from employees who recently called on CONCERN for a Counseling Consultation:

"I appreciate the opportunity to talk about my feelings and sort things out."

"Our counselor is excellent. He has been wonderful with my family."

"It was easy to access services - one phone call and that was all it took! Very efficient."

"The customer services representatives were knowledgeable and friendly."

"So glad the EAP options were available."



Tips for Success

When Change Comes, Will You Adapt?

If "the only thing certain is change," then a vital life skill is the ability to adapt. Change can come fast, so develop a strategy for anticipating and managing change. Start by asking some questions:

1. When sudden and unexpected change happens, do you quickly consider healthy actions in order to adapt to it with as little delay as possible?
2. Are you willing to be flexible in the choice of actions you must take, given the best choice may not be the easiest or the least stressful in the short run?
3. Do you think about what positive things the change may bring you, which could be something entirely different, and not previously considered, in your life? (This puts you in control of the impact change has on your life, so you are less likely to be a victim of it. As the saying goes, "If life gives you lemons, make lemonade.")
4. Do you plan ahead (think upstream) about strategies for coping with change so you can better skirt the rapids when they appear?
5. Do you strengthen and invest in yourself—build relationships, understand effective communication, attend to personal finance and retirement planning, and nurture your physical, emotional, and spiritual selves? With change comes anxiety and trepidation, but if you are prepared, you will see the opportunities, reduce fear, and feel more certain about successfully adapting to it.

Beware of Income Tax Scams

Beware of income tax scams. Here is one: The caller claims to represent the IRS and knows your name, phone number, street address, and possibly the last four digits of your Social Security number. The thief gives you his or her name and employee ID, and a "case number." (Know that real IRS officials also identify themselves this way.) The caller says your income taxes from three years ago are in error. A warrant for your arrest has been issued. You are then asked to pay the overdue amount by wire transfer or credit card to have the warrant canceled.

Fact: The IRS will never ask you for a credit card or money over the phone.

Source: IRS.gov [search "tax scams"]

Should You Be Screened for Depression?

The United States Preventive Services Task Force (part of the U.S. Department of Health and Human Services) has recently announced its newest recommendation: that physicians routinely screen for depression, especially in children, young adults, and women who have recently been pregnant. Depression has many symptoms, but in early stages it may be barely noticeable. Feeling less excited about things than you once were, or taking longer to get things done, are a couple of examples.

Asking questions about these and other symptoms can help doctors spot the diagnosis of major depression early enough to help prevent a disabling or life-threatening condition. *Source:* www.uspreventiveservicestaskforce.org [search “depression”]

Why Not Discuss Politics at Work?

Discussing politics at work usually creates tension and discord among coworkers. You may feel passionate about free expression, but maintaining harmony and avoiding conflict with workplace colleagues are more important. Another downside to discussing politics may be the questioning of your propriety, your judgment, and your ability to fulfill a leadership role. Today’s workplace requires that everyone value diversity so workers are free to maximize their potential in an atmosphere that is safe, supportive, and welcoming. Discussing politics in the work setting creates an atmosphere contrary to these goals.

Let’s Talk about Colorectal Cancer

March is Colorectal Cancer Awareness Month. Prevention through screening could save the lives of 60 percent or more of those who will be diagnosed. Could you be one of them? The key myth about colorectal screening is that an unpleasant sigmoidoscopy or colonoscopy is the only way it is done. Talk to your doctor about an at-home smear test called a fecal occult blood test. This test is not a substitute for a colonoscopy, especially if you have had polyps found in a past colonoscopy. However, this test could still save your life if there is evidence of blood in the stool, which signals the need for a more complete examination.

How to Interrupt Impulse Eating

If you often peek in the refrigerator when not really hungry—just to check out what’s going on in there—then you might be keeping on or adding extra pounds because of impulse eating. Experts say you could lose up to ten pounds a month by getting a handle on this practice. Impulse eating is not the same as compulsive eating (which is associated with eating disorders). Impulse eating has triggers: boredom, a TV commercial break, snacks in easy reach, late-night hunger, or even too big a plate. To intervene in impulse eating, keep a diary for a week. It will stir your motivation to make corrections. Then start making rules for the triggers you spot. Develop

a complete strategy, and see how much weight you can lose by learning more. *Read “Mindless Eating: Why We Eat More Than We Think” by Brian Wansink. You can find a used copy online for less than a buck!*

New Sedative Drug Crisis

The heroin epidemic in North America has received much attention, but overdose deaths from prescription sedative drugs (benzodiazepines, or “benzos”) like Xanax, Valium, and Klonopin have also soared. Benzos are prescribed for anxiety, mood disorders, and insomnia—common complaints among employees. Research in the American Journal of Public Health reports overdose deaths are up 400% since 1996! **A key finding: 75% of heroin deaths also involve these medications.** Combining benzos or alcohol with heroin can increase the risk of death, and overdoses from benzos have increased at a faster rate than prescriptions for them have. Did you know that talk therapy can be more effective for many, if not the majority of, symptoms treated with benzos? Solutions from talk therapy may also last longer if you acquire life skills to manage stress and solve personal problems more efficiently. Could you benefit more from talk therapy and less from benzos? Talk to your doctor about the best options for you. Or consult your EAP!

Source: <http://einstein.yu.edu> [search “overdose deaths”]

What Parents Need to Know about Adderall Abuse

Adderall is a stimulant (amphetamine) used primarily to treat attention deficit hyperactivity disorder (ADHD). A 2016 report from Johns Hopkins University shows a continual increase in Adderall abuse by young people (ages 18 to 25) despite a decrease in the total number of prescriptions nationwide. Abuse of Adderall typically originates with medication being stolen or illicitly given to others. Is Adderall “disappearing” from your home? Although Adderall is rarely addictive for those who legitimately use it with a prescription, its addiction potential is enhanced by larger doses typically used by abusers. Serious cardiovascular side effects including stroke come with Adderall abuse, and so does the risk of depression, bipolar disorder, and aggressive or hostile behavior. *Source:* www.jhsph.edu [search “news,” then “Adderall misuse”]

Employees and eligible dependents can request CONCERN: EAP counseling and work/life services 24/7 by calling or visiting our website.

Call: 800.344.4222
www.concern-eap.com