

Visiting Family Guide

South Asian focused information and resources to help plan a fun, comfortable and memorable stay for visiting family members.



www.concernhealth.com 800.344.4222

Welcome

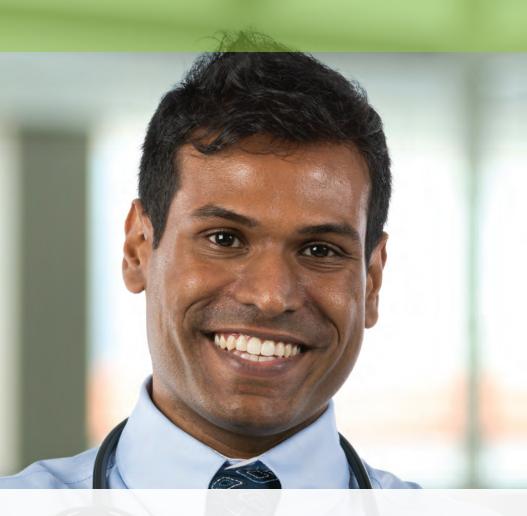
Welcome to Silicon Valley, home to one of the most culturally diverse populations in America. Known to locals as the Valley of Hearts Delight, the area was once abundant with apricot, plum and cherry orchards. Transformed by the digital revolution, the valley now features some of the world's largest and most innovative technology companies.

Situated between San Francisco and San Jose, Silicon Valley covers 1,854 square miles and is home to nearly 3 million people. Drawn by beautiful weather (300 sunny days a year), easy access to mountains, beaches, and wine country, as well as a vibrant tech industry, the population is booming—primarily driven by foreign immigration. The South Asian population alone has spiked 68% in the past 10 years and is still growing. As the South Asian population increases, so are the myriad of businesses and community resources that cater to South Asians.

For more than three decades, Concern Employee Assistance Program has been partnering with Silicon Valley companies to improve the overall health and wellbeing of employees and their families. Tailoring culturally appropriate solutions to meet the evolving needs of our client organizations, we at Concern are very pleased to provide you with this Resource Guide. The guide is organized into four main sections—Healthcare, Recreation, Transportation and Language Assistance—specially designed to meet the needs of South Asian employees and their visiting families. We hope that this information is of value to you, and will help ensure that your experience in this beautiful area will be comfortable and as enjoyable as possible.

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Healthcare and Medical Insurance

Concern is aware that the South Asian community has unique health disparities as well as specific needs for culturally appropriate health resources. Here are some organizations that can provide you with health education, specialized services, and medical care. Bilingual staff and physicians may be available to provide assistance in your native language.

Community Health Centers

This section includes healthcare and community resources in Santa Clara county, Milpitas and Fremont. Since there are many services in the community, we have narrowed our selections based on their location and capabilities. In some cases, we have taken into consideration the affordability of services. For example, some clinics listed here provide services on a sliding scale based on income level. Among the listings are services provided by the County or Federal government, volunteers, as well as nonprofit and for-profit organizations.

Fremont

Tri-City Health Center

This is a healthcare center funded by the federal government. This means even if you have no insurance you can be served. The center is also income based for those making an income. This health center offers services such as checkups, primary care, pregnancy care, immunizations and child care, prescription medicine and behavior health. Contact them at the number provided for full details.

Tri-City Health Center: *Phone:* (510) 770-8040 39500 Liberty Street, Fremont, CA 94538

Tri-City Health Center: *Phone:* (510) 770-6690 39184 State Street, Fremont, CA 94538

Newark Health Center: *Phone:* (510) 505-1600 6066 Civic Terrace Avenue, Newark, CA 94560

Healthcare and Medical Insurance

Community Health Centers

Milipitas

India Community Center Medical Clinic

India Community Center offers compassionate, high quality, free healthcare for uninsured and medically under-served patients of the Bay Area. www.indiacc.org

525 Los Coches Street, Milpitas, CA 95035

Phone: (408) 934-1130 Fax: (408) 934-1150 E-mail: info@indiacc.org

www.indiacc.org/medical clinic

Santa Clara Valley Medical Center Milpitas

SCVMC Milpitas provides excellent, cost-effective and appropriate medical services in a professional setting that meets the needs of patients and clients.

143 North Main Street, Milpitas, CA 95035

Phone: (888) 334-1000

Services:

- Cardiology
- Medical Homes for Internal Medicine and Family Practice
- Obstetrics & Gynecology Clinic
- Pediatric Clinic
- Dental Clinic

- Allergy Clinic
- Pediatric Healthy Lifestyle Clinic
- Pharmacy
- Laboratory
- General Radiology

Santa Clara County

Mayview Community Health Center

Mayview Community Health Center is a nonprofit organization devoted to providing healthcare to low-income families and individuals in northern Santa Clara County and southern San Mateo County. www.mayview.org

Mayview Community Health Center: *Phone:* (650) 965-3323 900 Miramonte Avenue, 2nd Floor, Mountain View, CA 94040

Mayview Community Health Center: *Phone:* (408) 746-0455 785 Morse Avenue, Sunnyvale, CA 94085

Mayview Community Health Center: *Phone:* (650) 327-8717 270 Grant Avenue, Palo Alto, CA 94306

Valley Health Center Bascom

Valley Health Center Bascom is one of 50 health centers in the Santa Clara Valley Medical Centers network. VHC Bascom provides world-class care in the community with compassion and respect. www.scvmc.org

750 S. Bascom Avenue, San Jose, CA 95128 Phone: (888) 334-1000

Planned Parenthood

Planned Parenthood is a provider of a wide range of reproductive health care services including preventive care, primary care, contraception, testing and treatment for sexually transmitted infections, and screening for cervical and other cancers.

225 San Antonio Road, Mountain View, CA 94040 Phone: (877) 855-7526

Healthcare and Medical Insurance

Community Resources

South Asian Heart Center

If you are South Asian and have high blood pressure, diabetes, an abnormal cholesterol profile, or a family history of these conditions, heart disease, or stroke, you may be at risk. The South Asian Heart Center provides advanced screening, expert lifestyle intervention, and personal coach-based lifestyle management. The South Asian Heart Center consultation and counseling services are available for self-pay. Processing fees and laboratory cost are \$125 and are payable when scheduling appointments. There is no Physician on site. To learn more go to: www.southasianheartcenter.org

South Asian Heart Center – Mountain View, El Camino Hospital: Phone: (650) 940-SAHC 2400 Grant Road, Mountain View, CA 94040

South Asian Heart Center – Los Gatos, El Camino Hospital: *Phone:* (650) 940-7242 777 Knowles Drive, Suite 17A, Los Gatos, CA 95032

Travelers and Medical Insurance

Visitors Coverage

Visitor insurance for USA visitors and international travelers provides health, accident & travel insurance coverage within the USA. It is the most suitable and best visitor insurance, for parents, relatives and business travelers to USA on visitor/business B1 B2 Visa. www.visitorscoverage.com

2350 Mission College Boulevard, Suite 1140, Santa Clara, CA 95054

Phone: (866) 384-9104 Fax: (408) 934-1150

E-mail: info@VisitorsCoverage.com

Seven Corners

Inbound Choice or Inbound Guest, Seven Corners provides visitor medical insurance plans and covers accidents and new illnesses that occur while visiting the United States. www.sevencorners.com

303 Congressional Boulevard, Carmel, IN 46032

Toll Free: 1-800-690-6295

Within the U.S.: (317) 818-2808

Insurance Services of America

Insurance Services of America is a leading independent brokerage firm specializing in international health and travel insurance, short-term medical insurance and insurance for visitors and immigrants to the US. www.bestshorttermplan.com

1757 E. Baseline Road, #126, Gilbert, AZ 85233

Phone: 1-800-647-4589

Worldwide: 01-480-821-9052

Healthcare and Medical Insurance

Mental Health Resources

Maitri

Maitri is a free, confidential, nonprofit organization based in the San Francisco Bay Area, that helps families from South Asia (Bangladesh, India, Nepal, Pakistan, Sri Lanka among others) facing domestic violence, emotional abuse, cultural alienation, human trafficking or family conflict. www.maitri.org

Toll Free Helpline: 1-888-8MAITRI (1-888-862-4874)

Local Helpline: 1-408-436-8398

MySahana

MySahana is a nonprofit organization designed to reduce stigma and increase awareness about emotional health and wellness in the South Asian community. Through easy-to-understand descriptions of numerous emotional health issues, educational workshops and culturally sensitive coping strategies, MySahana hopes to empower the South Asian community to realize their inner fortitude, take charge of their mental health and make better and more informed decisions for a healthy lifestyle. www.mysahana.org

P.O. Box 361301, Milpitas, CA 95036

Phone: (408) 657-9569





Silicon Valley is a multi-cultural community that embraces the heritages and traditions of our South Asian population. There are many ways to enjoy this vibrant and diverse area. Some options are outlined here for your convenience, including: spiritual and cultural organizations; neighborhood-based community centers; a thriving arts community; senior centers featuring a wide range of social, educational and fitness activities; multi-media resources including theater, radio and television broadcast in Hindi and other native languages; and much more.

Community Centers

India Community Center

The India Community Center is a place where every generation of the Indian Diaspora can find comfort in various facets of their culture, preserve and practice unique traditions, and celebrate festivals and social milestones. www.indiacc.org/seniors

Milpitas: Phone: (408) 934-1130

525 Los Coches Street, Milpitas, CA 95035

Cupertino

20589 W. Homestead Road, Cupertino, CA 95014

Activities include:

Senior Programs:

- Jollywood Dancers troupe
- A theater group
- Knitting club
- Bridge club
- Computer class

Fitness Center:

ICC Fitness and Health offers a variety of classes, equipment, services, and training that is suited to every individual.

- Group Exercise
- Cardio and Fitness Machines
- Free Classes for Members
- Personal Training
- Yoga
- Massage

Community Clubs:

ArtICCulators Toastmasters

Free. Open to all. Each meeting, every member has a chance to speak in front of people with prepared or impromptu speeches.

Book Club

Meets once every two months to discuss both fiction and non-fiction books. Spicy snacks and pungent arguments are often in abundance.

Karaoke

Meets on the 4th Friday January through October. Open Mic. Entry is free for ICC members and non-members.

Neighborhood Senior Programs

Fremont Senior Center

40086 Paseo Padre Parkway Fremont, CA 94538 Phone: (510) 790-6600 To recorded weekly activities: (510) 790-6610

www.fremont.gov/351/Senior-Center • Woodcarvers, Computers, Spanish

Membership:

Senior Center members enjoy the benefits of inexpensive lunches, trips, and class fees as well as priority for some events.

- Fremont resident: \$35 Annual Fee
- Nonresident: \$45 Annual Fee

Classes and Activities:

Weekly classes are taught by staff of Fremont Adult School or local volunteers.

Ongoing Classes and Activities:

- AARP Safe Driving Class. Registration Required
- Art Painting, Mosaics
- Billiards, Bingo, Bridge
- Birthday Parties and Entertainment
- Needlecrafts, Creative Writing, Current Events, Quilters
- Dance with a Live Band
- Guitar and Piano, Fremontaires Band, Karaoke/Dancing, Harmonica at Carlton Plaza

- "Walk This Way" Alumni Walking Group, Senior Fitness, Coed Softball
- Yoga/Stretch
- Financial Planning/Senior Finance Issues

Cultural and Interest Groups:

- East Indian Seniors
- FISA Social Activities and Yoga (Indo-American Sr.)
- INSAF Indo/American Seniors
- Lavender Seniors of East Bay
- Muslim Support Network

Support Groups:

- Caregivers Support
- Parkinson's Support

Day Trips:

- Levi Stadium
- Graton Casino and Resort
- Thunder Valley Casino
- Roaring Camp Railroad

Volunteer Opportunities:

Be a part of an active senior community with over 200 volunteers. To volunteer, visit the Senior Center and pick up an application. Volunteers needed: kitchen helpers, office helpers, greeters, lunch ticket sellers, special skills or interests

Sunnyvale Senior Center

The City of Sunnyvale Department of Library and Community Services offers classes and programs for families to enjoy, including swimming, dance, health and therapeutic classes, art, youth and adult sports, music and fitness programs and more. Membership fee to participate. www.sunnyvale.ca.gov/Departments/CommunityServices/Seniors.aspx

550 E. Remington Drive, Sunnyvale, CA 94086

Phone: (408) 730-7360

Senior Drop-In Programs:

- Billiards
- Book Club
- Bridge
- Chess Club
- Computer Help
- Movies

Classes for Older Adults ages 50+:

- Fitness & Core Strengthening
- Meditation
- Lectures & Senior Services
- Ceramics
- Ballroom Dancing

Milpitas Community Library

Special programs are offered including story hours, video and compact disc checkout. www.sccl.org/Locations/Milpitas

160 N. Main Street, Milpitas, CA 95035

Phone: (408) 262-1171

Programs and Events:

- Computer Skills Tutoring for Adults
- ESL Conversation Club
- Guided Mindful Meditation
- Yoga
- Ballroom Dancing
- Poetry Recitation

Neighborhood Senior Programs

Milpitas Community Center

This facility is the site for many of the City's recreation classes and activities. It houses recreation and community service programs. www.ci.milpitas.ca.gov/government/recreation/default.asp

457 E. Calaveras Boulevard, Milpitas, CA 95035

Phone: (408) 586-3210

City of Milpitas Community Concert Band

Musicians skilled in woodwind, brass and percussion instruments are invited to join. Annual membership fee is \$30. New members may join at any time during the season. Members must provide their own instrument and be able to read and play music.

The Milpitas Phantom Art Gallery

Viewing hours are Monday Thursday, 8:00 a.m. – 6:00 p.m. Fridays 8:00 a.m. – 5:00 p.m.

Additional site is the Milpitas Public Library.

Milpitas Sports Center

This center provides sports and fitness classes and programs. There is a locker room and shower facilities, a fitness room with universal and free weights, stair masters, and lifecycles, drop-in basketball, aerobics, water exercise, lap swimming and a variety of other sports programs that are offered year-round. Membership is required.

www.ci.milpitas.ca.gov/government/recreation/sports_center.asp

1325 East Calaveras Boulevard, Milpitas, CA 95035 Phone: (408) 586-3225

Barbara Lee Senior Center

The facility consists of a Community Room/auditorium, two game rooms (one for table games and one with pool, ping pong and air hockey games), three classrooms, an art room, an exercise/dance room, and a fitness center. The facility also has a lounge and coffee/snack bar area.

www.ci,milpitas.ca.gov/government/recreation/senior_programs.asp

40 N. Milpitas Boulevard, Milpitas, CA 95035 Phone: (408) 586-3400

Programs and Events:

- Live Entertainment
- Bingo: Minimum fee required
- Book Club: Space is limited
- Crochet and Knit: Visit with others as you work on your projects. Beginners are welcome.
- Local Shopping Trips: Shop at a local store, such as Big Lots, Dollar Store, Wal-Mart or Ranch 99. Sign up on the day of the event at the front desk.
- Two Game Rooms: Cards, backgammon, checkers, chess, Yahtzee, dominos, pool, ping pong and more.

- Fitness Programs: Exercise videos geared towards seniors. Exercises use gentle and non-threatening movements to help you stretch and tone muscles, improve your balance and gait, and enhance the strength in your legs and arms.
- Star Trackers Walking Group:
 A walking program that allows
 participants to track how far they
 walk each week. Staff leads Star
 Trackers on walks around the
 Senior Center area. As walkers
 reach certain mileage markers,
 they will receive incentive rewards.
- Senior Center Idols: Sing Karaoke and show us what you've got!

Neighborhood Senior Programs

Mountain View Senior Center

The Mountain View Senior Center is an all-purpose facility that offers programs and services for adults 55 years of age and over. www.mountainview.gov/depts/cs/ rec/senior/default.asp

266 Escuela Avenue, Mountain View, CA 94040 Phone: (650) 903-6330

Free Drop In Programs:

Games, movies, special events, workshops, and more!

Aquatic Classes:

Aquatic Fitness:

Exercises are designed to develop muscle tone, strength and flexibility as the body moves against the resistance of the water.

Deep Water Exercise:

Aerobic strengthening exercises are performed in deep water with the assistance of a flotation device.

Lap Swim:

Also available at a discounted rate for seniors. For more information on Lap Swim, please visit the Aquatics Program at www.mountainview.gov/depts/cs/rec/aquatics/lochour.asp

Saratoga Area Senior Center

The Saratoga Area Senior Center offers a whole array of resources, classes, day trips, and social events that provide seniors an opportunity to learn, socialize, and just have fun. www.sascc.org

9655 Allendale Avenue Saratoga, CA 95070 Phone: (408) 868-1257

Free Drop In Programs:

- Anandvan Group
- AARP Driver Safety Class
- Exercise Classes
- · and much more

Parks and Recreation, Day Trips

Link to tourist attractions in Silicon Valley including: parks, gardens, cultural, event venues, historical, parks and trails www.en.wikipedia.org/wiki/List of attractions in Silicon Valley#Parks and trails

Central Park

969 Kiely Blvd., Santa Clara, CA 95051 Phone: (408) 615-3140

A fifty-two acre park provides picnic facilities, children's play area, amphitheater, tennis and basketball courts, and Community Recreation Center.

Other parks in Santa Clara: www.sccgov.org/sites/parks/parkfinder/Pages/parkfinder.aspx

Ed Levin County Park

3100 Calaveras Rd., Milpitas, CA 95035 Phone: (408) 262-6980

The park's recreational facilities include a hang gliding and paragliding area, a dog park, two lakes and horseback riding areas.

Other parks in Milpitas: <u>www.ci.milpitas.ca.gov/</u> government/recreation/parks.asp

Central Park (Lake Elizabeth)

40000 Paseo Padre Pkwy. Fremont, CA 94538 Phone: (510) 790-5541

In the park lies Lake Elizabeth, an 83-acre man-made lake that serves as a scenic place for the residents who come to picnic, play sports, walk or tour the vicinity.

Other parks in Fremont: www.fremont.gov/316/Parks

Big Basin Redwoods State Park

21600 Big Basin Way Boulder Creek, CA 95006 Phone: (831) 338-8860

18,000 acres of trails, waterfalls, redwoods, many animals, abundant bird life.

www.en.wikipedia.org/wiki/ Big Basin Redwoods State Park

Parks and Recreation, Day Trips

Henry Cowell Redwoods State Park

101 Big Trees Park Road, Felton, CA 95018 Phone: (831) 335-4598

4,623 acres of forest, hiking, fishing, birdwatching. Visitor center adjacent to the historic Roaring Camp and Narrow Gauge Railroad. www.en.wikipedia.org/wiki/Henry Cowell Redwoods State Park

Kelly Park

749 Story Road, San Jose, CA 95122 Phone: (408) 798-2088

156 acres: Happy Hollow Park and Zoo, Japanese Friendship Garden, picnic areas.

www.en.wikipedia.org/wiki/ Kelley Park

Rosicrucian Park

1660 Park Ave., San Jose, CA 95191 Phone: (408) 947-3635

The park takes up nearly an entire city block and includes the Rosicrucian Egyptian Museum, Planetarium, Peace Garden, and Research Library.

www.en.wikipedia.org/wiki/ Rosicrucian Park

Shoreline Park

3070 N. Shoreline Blvd. Mountain View, CA 94043 Phone: (650) 903-6392

Features an 18 hole golf course, an man-made lake and aquatic center which offers boating rentals and classes. Walking, hiking and biking trails that connect to the Palo Alto Baylands Nature Preserve.

www.en.wikipedia.org/wiki/ Shoreline Park, Mountain View

Vasona Park

333 Blossom Hill Road, Los Gatos, CA 95032 Phone: (408) 356-2729

Vasona Reservoir offers pedal boats for rent and docks for sailing craft, Science and Nature Center, hiking/biking trails.

www.en.wikipedia.org/wiki/ Vasona Park

Spiritual/Cultural Centers

Bochasanwasi Shri Akshar Purushottam Swaminarayan Temple

1430 California Cir., Milpitas, CA 95035 Phone: (408) 263-2277 www.baps.org/Global-Network/ North-America/SanJose.aspx

Fremont Hindu Temple Vedic Dharma Samaj

3676 Delaware Dr., Fremont, CA 94538 Phone: (510) 659-0655 www.fremonttemple.org

Gurdwara Sahib Fremont

300 Gurdwara Rd., Fremont, CA 94536 Phone: (408) 274-9373 www.fremontgurdwara.org

Hindu Community and Cultural Center – Shiva-Vishnu Temple

1232 Arrowhead Ave., Livermore, CA 94551 Phone: (925) 449-6255 www.livermoretemple.org

ISKCON Temple of Silicon Valley

1965 Latham St., Mountain View, CA 94040 Phone: (650) 336-7993 www.iskconsiliconvalley.com

Islamic Cultural Center of Northern California

1433 Madison St., Oakland, CA 94612 Phone: (510) 832-7600 www.iccnc.org

Islamic Center of Alameda

901 Santa Clara Ave., Alameda, CA 94501 Phone: (510) 326-0850 www.icabayarea.org

Masjid Al-Noor

1755 Catherine St., Santa Clara, CA 95050 Phone: (408) 246-9822 www.mcabayarea.org

Muslim Community Association

3003 Scott Blvd., Santa Clara, CA 95054 Phone: (408) 727-7277 www.mcabayarea.org

Shirdi Sai Parivaar Temple

1221 California Cir., Milpitas, CA 95035 Phone: (408) 705-7904 www.shirdisaiparivaar.org

Shridi Sai Darbar

255 San Geronimo Way, Sunnyvale, CA 94085 Phone: (408) 482-0089 www.shirdisaidarbar.org

Sikh Gurdwara Sahib

3636 Murillo Ave., San Jose, CA 95148 Phone: (408) 274-9373 www.yelp.com/biz/sikhgurdwara-sahib-san-jose

Sunnyvale Hindu Temple and Community Center

450 Persian Dr., Sunnyvale, CA 94089 Phone: (408) 734-0775 www.sunnyvale-hindutemple.org

Organizations/Associations

This is only a sample of the organizations in the Silicon Valley.

Bay Area Prabasi

Prabasi is a non-profit socio-cultural organization of the Bengalis of the San Francisco Bay Area. Prabasi has four scheduled activities every year: Durga Puja, Kali Puja, Saraswati Puja, Annual Day/Baishakhi/Anandamela. They also arrange other cultural, sports and special events whenever there is enough interest and participation.

P.O. Box 3613, Fremont, CA 94539 www.prabasi.org

Bihar Samaj

P.O. Box 21223, San Jose, CA 95151 Phone: (925) 846-3744

CalifornianGoans

CalifornianGoans is a community organization serving descendants from Goa, India, living in the San Jose and the San Francisco Bay Area.

3036 Huff Avenue, San Jose, CA 95128 www.facebook.com/californiangoans

Gujarati Cultural Association of Bay Area

Gujarati Cultural Association (GCA) of Bay Area was established as a non-profit, charitable and educational organization to preserve Gujarati heritage by celebrating various Gujarati holidays, encourage friendship among members with entertainment and sporting events, and educate youth about Gujarati customs. www.gcabayarea.org

46560 Fremont Boulevard, #109, Fremont, CA 94538 E-mail ID: info@gcabayarea.org

Jain Temple of California

The Jain Center of Northern California (JCNC) is a unique membership-run, non-profit organization incorporating the innovative and progressive life styles of Jain families in the Silicon Valley and San Francisco Bay Area while sustaining the religion with its roots back to 900 B.C. www.jcnc.org

722 South Main Street, Milpitas, CA 95035

Phone: (408) 262-6242

Kannada Koota of Northern California

KKNC's mission is to strengthen the Kannada community of Northern California by providing a forum to pursue religious, literary, cultural, educational, community development and charity/service activities. www.kknc.org

Malayalee Association of Northern California (MANCA)

MANCA is a non-profit Cultural Organization of people originally from Kerala, the 'land of coconut palm trees'. MANCA is based in the San Francisco Bay area and sponsors numerous cultural activities throughout the year, making it possible for the continued expression of the Malayalee heritage to all, especially to the younger generation. www.mancaonline.org

Maharashtra Mandal, Bay Area

MMBA is a non-profit organization serving Northern California and the Bay Area. Our mission is to promote cultural ties among people interested in Maharashtrian culture and serving the community. www.mmbayarea.org

Organizations/Associations

Punjabi-American Cultural Association (PACA)

5055 Business Center Drive, Suite 108, #165, Fairfield, CA 94534 E-mail: info@pacassociation.org
www.pacassociation.org

Sindhi Community of Northern California

P.O. Box 1478, Fremont, CA 94539 E-mail: info@sindicommunity.org www.sindhicommunity.org

Bay Area Tamil Manram

P.O. Box 362329, Milpitas, CA 95036-2329 www.bayareatamilmanram.org

Bay Area Telegu Association

Non-profit organization devoted to the awareness and promotion of Telugu culture in the Greater San Francisco Bay Area. BATA organizes celebrations for three festivals every year: Sankranti, Ugadi and Deepavali and hosts a picnic in summer. BATA also organizes special cultural events from time to time, performed by artists visiting from India.

39120 Argonaut Way, # 555, Fremont, CA 94538 www.bata.org

Cultural Groups

Basant Bahar

Regularly organizes North Indian Classical concerts bringing in performers from India. www.basantbahar.org

California Arts Association (CalAA)

CalAA is a four year-old organization founded by San Francisco Bay Area drama enthusiasts with a mission to produce and preserve creative performing arts. It aims at promoting experimentation while maintaining high quality. www.calaaonline.com

Mona Khan Company

Professional dance troupe provides Bollywood entertainment at events. Company also specializes in dance and fitness classes for children, teens and adults. www.monakhancompany.com/shows.html

Silicon Valley Lotus

Organization devoted to providing opportunities for budding Indian classical music artists to perform and demonstrate their talent. www.svlotus.com

2110D Walsh Avenue, Santa Clara, CA 95050 Information and tickets: (408) 499-5692

Sangati Arts Center

Community center that organizes Indian classical music concerts in an intimate setting. E-mail us at: info@sangaticenter.org www.sangaticenter.org

South India Fine Arts

Classical music and dance lovers can check out this organization that conducts frequent programs in the Bay Area. Check website for events calendar, www.southindiafinearts.org

Multi-media Resources

Websites

Sulekha

Indian internet and mobile company connecting users with local business service providers including Indian events and tickets, housing classifieds, theaters, travel and more. <u>www.sulekha.com</u>

SF Indian

An Indian Community Portal for Indians living in and around San Francisco Bay Area, California. San Francisco Indian provides information on Indian restaurants, grocery stores, events, classifieds, roommates, movies from India and a lot of other topics of relevance to the San Francisco Area Indian Community. www.sfindian.com

Bay Area Desi

San Francisco Indian Hub for events, classifieds, business directory and entertainment. www.bayareadesi.com

Bhangra

One of the largest and most popular Bhangra websites online. The website aims to keep your everyday Bhangra-holic informed on the Bhangra scene, with the latest news, videos and releases all covered, not only from the UK but worldwide. www.simplybhangra.com

India Current

Monthly internet publication, which explores the heritage and culture of India as it exists in the United States. The online magazine is a comprehensive calendar of Indian events used extensively by readers to plan their leisure and entertainment in the Indian communities of Northern and Southern California and Washington DC. www.indiacurrents.com

eKnazar

Desi Lifestyle Portal serving Bay Area Desi's events, yellow pages, blog topics, coupons and classifieds. www.eknazar.com

Radio

Desi 1170 AM

Desi 1170 AM is the largest and most powerful Asian Indian radio station serving the Bay Area. Various radio shows covering World/India news, Bollywood news, music, traffic/weather updates, guest interviews, various tip(s)-of-the-day (financial, success, legal, health, tax), a stock market update, and other daily segments. www.klok1170am.com

Urban Desi Radio

Urban Desi Radio spreads awareness and showcases the "Urban Desi" lifestyle through the radio, blogs, podcasts, community events and more. Network with established and, up and coming South Asian artists that are helping cultivate the underground South Asian music scene. www.urbandesiradio.co.uk

Newspapers

India West

India-West is the largest and most prestigious among weekly Indian newspapers on the West Coast of U.S. Indiawest.com is the first of its kind web portal that is designed to be a primary source of news and information for the entire Indian community in the U.S. Not only does it provide news, but also provides a plethora of information on a vast range of subjects such as weddings, real estate, job opportunities, film reviews, event listings, matrimonials, recipes, and much more. www.indiawest.com

Cooking Classes

CurrySutra

Chef Teena teaches how to cook healthy, nutrient rich, eclectic vegetarian and vegan Indian cuisine. www.currysutra.com

Phone: (888) 88-Curry

Movie Theaters

(Theaters featuring movies from India)

AMC Mercado 20

3111 Mission College Blvd. Santa Clara, CA 95054 Phone (408) 919-0282

Century 20 Great Mall

1010 Great Mall Drive Milpitas, CA 95035 Phone: (800) CIN-EMAR

Big Cinemas

39160 Paseo Padre Parkway Fremont, CA 94538 Phone: (877) 705-5282

Serra Theatres

200 Serra Way #37 Milpitas, CA 95035 Phone: (408) 935-9674

Indian Community Meetup Groups (www.meetup.com)

Aria

Non Profit to focus on the Indian Seniors visiting or based in Bay Area. www.meetup.com/Aarini

Spices and curry Indian cooking and foodie

For anyone interested in learning about Indian cooking. Our goal is to educate people about spices and curries and the amazing dishes that can be made from them. Learn to cook or choose to watch and eat! All are welcome! www.meetup.com/San-Mateo-Spices-n-curry-Indian-cooking-foodie-Meetup/





Transportation Services

At the heart of Silicon Valley is a thoroughly networked public transportation system with numerous options to move both within the valley and out of it with ease. There are also private-pay companies and community-based services for those needing more assistance.

Community Provided Transportation

Santa Clara County Senior Mobility Guide

Provides information about the wide variety of transportation resources available to Santa Clara and San Mateo Counties: including public transportation, paratransit, volunteer drivers, or driver safety programs. www.outreach1.org/public/MobilityGuide SCCSMC April2014.pdf

Heart of the Valley – Services for Seniors *Phone:* (408) 241-1571

Escorted transportation services for seniors aged 59 and older in Santa Clara, Cupertino, Saratoga, Sunnyvale, Los Gatos, Campbell, Monte Sereno. www.servicesforseniors.org

PO Box 418, Santa Clara, CA 95052

RoadRunners Transportation Service *Phone*: (650) 940-7016

Transportation is provided for medical, dental, or any health related appointments. RoadRunners will also provide door-to-door transportation to senior centers, local banks, beauty shops and markets.

Both the pick-up location and the appointment location need to be within a 10-mile radius of El Camino Hospital Mountain View or an 8-mile radius from El Camino Hospital Los Gatos (excluding mountain geography). There is no wheelchair transportation available. Affiliation with El Camino Hospital is not required. A reservation is required. For fees and details, or to place a reservation for this service, please call RoadRunners directly.

Mountain View Community Shuttle *Phone:* (855) 730-RIDE (7433)

The Mountain View Community Shuttle provides free transportation connections between many residential neighborhoods, senior residences and services, city offices, library, park and recreational facilities, medical offices, shopping centers, and entertainment venues throughout Mountain View. www.mvcommunityshuttle.com

Public Transportation

Valley Transportation Authority (VTA) Phone: (408) 321-2300

VTA is an independent transportation district that provides community-focused transportation options. All VTA buses, light rail trains and transit facilities are accessible to 3,700 bus stops, 62 light rail stations, and 15 transit centers through Santa Clara County. www.vta.org

3331 North 1st Street, San Jose CA 95134

Daycations: This program was developed to help local seniors "get out and get adventurous" by helping them navigate the public transit system. A VTA speaker hosts morning trainings immediately followed by a free guided bus and/or light rail ride to entertainment or shopping venues of their choice in Santa Clara County (travel groups: minimum of 5, maximum of 10 per group). Get assistance to plan your trip, and find places of interest. Maps, fees and schedules at www.vta.org.

Caltrain Phone: (650) 508-6200

Caltrain provide commuter rail service along the San Francisco Peninsula. From San Francisco through the South Bay to San Jose and Gilroy. Learn about schedules, fares and rider information: www.caltrain.com

1250 San Carlos Avenue, San Carlos, CA 94070

Bay Area Rapid Transit (BART)

BART is a rapid transit system serving the San Francisco Bay Area. The heavy-rail public transit and subway system connects San Francisco with cities in the East Bay and suburbs in northern San Mateo County. Seniors age 65 and older are eligible for discount tickets. www.bart.gov

P.O. Box 12688, Oakland, CA 94604

San Mateo County Transit District (SamTrans) Phone: (800) 660-4287

SamTrans is a public transportation agency serving the cities of Atherton, Belmont, Burlingame, Colma, Daly City, East Palo Alto, Foster City, Half Moon Bay, Hillsborough, Menlo Park, Millbrae, Pacifica, Palo Alto, Redwood City, San Bruno, San Carlos, San Mateo, and South San Francisco. Most routes provide connecting service to BART, Caltrain, or both. There is also regular scheduled service to San Francisco International Airport (SFO) and Transbay Terminal in downtown San Francisco. www.samtrans.com

P.O. Box 3006, San Carlos, CA 94070

Transportation Services

Private Pay Transportation

Taxicab *Phone: 1-800-TAXI (1-800-829-4872)*

Taxicab companies can fill the need for immediate, direct service, and many of the options below may offer senior discounts to get you where you need to go. www.1800taxiusa.com

1-800-TAXI-USA's online and telephone referral directory is the most comprehensive and dependable of its kind, offering the convenience of one easy to use, easy to remember toll-free number to quickly connect callers to local taxi companies.

Uber

Uber is an on-demand car service that allows you to request private drivers through applications for iPhone and Android devices. The service utilizes dispatch software to send the nearest driver to your location. The service provides a no-cash-payment solution that charges your ride directly to the credit card on file with your account. Uber will need your name, mobile number, e-mail, language, and billing information and a valid credit card. If you don't have access to the Uber app, you can request a car through the Uber mobile site or by texting your pickup address and city to UBR222. www.uber.com

SilverRide *Phone:* 415-861-RIDE (7433) *Toll Free:* 1-877-U-RIDE-10 (874-3310) SilverRide provides a flexible transportation option with door-to-door service by driver escorts in a SilverRide luxury cruiser. www.Silverride.com

SilverRide Signature Events Series: Offer exciting monthly social event series, include a variety of therapeutic excursions designed to be special outings for members and non-members to get to know each other and the many interesting things that the Bay Area has to offer. All events include the companionship of our friendly Driver Escorts and always include transportation, if desired.

General Info: info@silverride.com

Reservations: reservations@silverride.com





Language Assistance

When English isn't your first language, communication can be challenging at best. For assistance, you may want to contact one of the following programs and services.

LanguageLine Solutions

A Personal Interpreter can help communicate with limited language speaking persons in two effortless steps. With no annual contract you only pay for the minutes you use. Personal Interpreter connects you with over 200 languages 24 hours a day 365 days a year. Interpretation services are \$3.95 per minute. The self-service portal is available to update your account information, review usage, and download supporting cell phone app. www.languageline.com/solutions/interpretation/personal-interpreter/

AT&T On Demand Interpreter

AT&T On-Demand Interpreter enables cell phone users to connect to interpreters in just seconds. Powered by Language Line Services, users simply dial *4 to reach professional interpreters offered in more than 170 languages, 24 hours a day, 7 days a week. A per-month, in addition to per-minute per-call rate, will apply. www.ATT.com

English as a Second Language Classes (ESL) Phone: (408) 522-2700

Gaining proficiency in English is a critical skill for many newcomers to the San Francisco Bay Area. ESL classes offer the opportunity to improve English communication skills in reading, writing, vocabulary, listening and pronunciation.

Adult and Community Education:

Fremont Union High School District Adult School 91 W. Fremont Avenue, Sunnyvale, CA 94087 Phone: (408) 522-2700 www.ace.fuhsd.org

Milpitas Adult Education: Milpitas Unified School District

1331 E. Calaveras Boulevard, Milpitas, CA 903 Phone: (408) 636-2692 www.adulted.musd.org

Fremont Adult and Continuing Education:

4700 Calaveras Avenue, Fremont, CA 94538 Phone (510) 793-6465 www.face.edu

Tips for a pleasant and comfortable visit

- **1. Discuss cultural orientation.** First-time visitors can be disoriented by cultural and lifestyle differences between the U.S. and your home country. This is especially true for the older generation. Some preparation may help ease the transition.
 - Talk to them about road rules and regulations, paying particular attention to walking, crossing streets, and pedestrian signal lights.
 - Familiarize them with social etiquettes, such as exchanging pleasantries, dining in restaurants, and other social norms, like shaking hands when you meet someone, or honoring personal space.
 - Accents can lead to confusion and miscommunication. It sometimes takes awhile to acclimate to a new accent. Help them understand the importance of speaking clearly and slowly when conversing with others.
- **2.** Ensure physical and emotional wellbeing. A good travel insurance policy will provide your loved ones with a safety net in case of an accident or medical emergency. Once here, there are a number of organizations that provide culturally appropriate medical care. It might be helpful to identify those options in advance of their visit. Depression is a risk factor for aging parents left alone during the day. Help them become familiar with the neighborhood, nearby parks, and organizations that encourage social interaction and support.
- 3. Introduce them to the South Asian Community. Silicon Valley is a multi-cultural community that embraces the heritages and traditions of its South Asian population. There are a number of internationally inspired restaurants, cultural organizations, neighborhood-based community centers, a thriving arts community, and multi-media resources including movie theaters, radio, and television broadcast in Hindi.
- **4.** Enable mobility. Identify transportation resources in the area so that your family can make use of nearby facilities and participate in meaningful social, cultural and physical activities.

- **5.** Explore the Area. Plan visits to places of interest both within Silicon Valley and beyond. There are many scenic parks nearby that offer a wide range of activities, from hiking and boating to picnic areas and nature centers. San Francisco, one of the world's great cities, is just a short drive to the north. The Bay Area is also home to waterfront towns and dramatic beaches, beautiful forests featuring old-growth redwood trees, and internationally recognized wine country, including Napa Valley and Sonoma.
- **6.** <u>Visit Spiritual/Cultural Centers.</u> Introduce your parents to local places of worship; cultural programs and events are often featured at these sites. Your parents may appreciate the opportunity to relax and enjoy their traditions in familiar and comforting surroundings.
- **7. Socialize.** Parties and potlucks with friends and relatives will help your family feel more included and give them an opportunity to interact with others in an informal setting.
- **8.** Take them to local fairs. The Bay Area now celebrates nearly 200 fairs and art/wine festivals each year, featuring an endless array of food, beverages, crafts, clothing, entertainment, and much more. What better way to give your parents an enjoyable glimpse of life in this country.
- 9. Encourage participation. Ensure that your parents receive enough stimulation to keep their bodies moving, brains active and spirits lifted. Watch for day trips organized by senior centers or parks and recreation departments, exercise and fitness classes, or other activities that may be of interest.
- **10. Share your world.** Show your parents what you like about your life here. Take them to your favorite restaurants, the library, theater, or the park where you exercise. The more they see about how comfortable you are, the better they will feel.

Other resources to keep organized

www.lotsahelpinghands.com

A way to organize help. Post requests for support, like meals for the family, rides to medical appointments or visits from other community members.

www.caremerge.com

Caremerge offers a cloud-based care coordination platform that keeps the entire care team informed and cohesive through an intuitive interface that enables real-time staff interaction, provides families with peace of mind and improves overall senior wellness.

